HKICL e-Cheque Drop Box Service

1. User Account Registration

- A: Hey! What are you doing?
- B: I am depositing an e-Cheque.
- A: Don't you need to go to the bank?
- B: If your bank has subscribed to the HKICL e-Cheque Drop Box Service, you can deposit an e-Cheque to your bank account through this secure channel.
- A: How do I get started?
- B: Registration is required for first-time users. On the web portal, go to <u>www.echeque.hkicl.com.hk</u> and click "Register" in the upper right corner. Then enter your email address, password, preferred name, bank, account type, account number, account alias and security code.
- A: Done. Let me make sure that the information is correct.
- B: One valid email address is allowed to register one user account. Upon successful registration, you can maintain up to 30 bank accounts per user account. You can even help others to deposit their e-Cheques by adding their bank accounts.
- A: Alright!
- B: Then follow the instructions after receiving the activation email.
- A: Why can't I find the activation email?
- B: You may want to check your junk folder.
- A: Oh! There it is!
- A: If I'm using the e-Cheque Drop Box app on mobile device, do I need to register again?
- B: No, you can use the same user account to logon the e-Cheque Drop Box app.
- A: How do I register on the e-Cheque Drop Box app?
- B: Click "Logon/Register" after downloading the app. Basically, there is not much difference between the app and the web portal.
- A: Wow! That's sounds pretty simple!
- B: By the way, the e-Cheque Drop Box operates all year around, except 1:00 a.m. to 5:00 a.m. every Sunday and during ad-hoc system maintenance period.
- A: Let me try to deposit an e-Cheque now!